

Pain Points

<p>It took almost a week to find our movers</p> <p>Nesreen Hajjar</p>	<p>Deep cleaning</p> <p>Nesreen Hajjar</p>	<p>booked cleaners before the move</p> <p>Nesreen Hajjar</p>	<p>Over-charging</p> <p>Nesreen Hajjar</p>	<p>packing took longer than expected</p> <p>Nesreen Hajjar</p>	<p>I think that was just my first time, hopefully next time I'll do a little bit better.</p> <p>Nesreen Hajjar</p>	<p>The move took us three months</p> <p>Nesreen Hajjar</p>	<p>We were Tired</p> <p>Nesreen Hajjar</p>
<p>On the day of the move the agent stopped picking up.</p> <p>Nesreen Hajjar</p>	<p>They had to repack certain items for safety reason</p> <p>Nesreen Hajjar</p>	<p>Last minute packing my desk stuff</p> <p>Nesreen Hajjar</p>	<p>time crunch / rush</p> <p>Nesreen Hajjar</p>	<p>My stress level was at Nine and a half</p> <p>Nesreen Hajjar</p>	<p>Donating unwanted stuff</p> <p>Nesreen Hajjar</p>	<p>I was warned by some of my friends</p> <p>Nesreen Hajjar</p>	<p>internet transferred, it all had to be done (my son studies from home, I work from home)</p> <p>Nesreen Hajjar</p>
<p>whole experience of finding a mover was definitely not a trade because they lacked information</p> <p>Nesreen Hajjar</p>	<p>super expensive to pay for insurance, maintenance hydro....</p> <p>Nesreen Hajjar</p>	<p>one person would be like unloading the truck at the same time and then we'd throw everything into the condo</p> <p>Nesreen Hajjar</p>	<p>six days unpacking</p> <p>Nesreen Hajjar</p>	<p>boxes started to get more random!!!</p> <p>Nesreen Hajjar</p>	<p>Selling stuff on kijiji</p> <p>Nesreen Hajjar</p>	<p>We had underestimated the amount of stuff we had.</p> <p>Nesreen Hajjar</p>	<p>Definitely, it was expensive</p> <p>Nesreen Hajjar</p>
<p>Two weeks or three weeks off Like research</p> <p>Nesreen Hajjar</p>	<p>didn't do a good job labeling, we didn't know where are certain items!</p> <p>Nesreen Hajjar</p>	<p>loading the truck ourselves</p> <p>Nesreen Hajjar</p>	<p>Unloading ourselves</p> <p>Nesreen Hajjar</p>	<p>It was pretty misleading & stressful</p> <p>Nesreen Hajjar</p>	<p>I went through loads of Google reviews</p> <p>Nesreen Hajjar</p>	<p>packing was was probably harder than unpacking</p> <p>Nesreen Hajjar</p>	<p>Filling forms is time consuming</p> <p>Nesreen Hajjar</p>
<p>loading took a lot longer than we thought</p> <p>Nesreen Hajjar</p>	<p>we ended up with extra boxes</p> <p>Nesreen Hajjar</p>	<p>Packed for two hours every day</p> <p>Nesreen Hajjar</p>	<p>I've taken a couple of days off</p> <p>Nesreen Hajjar</p>	<p>Driving the truck ourselves</p> <p>Nesreen Hajjar</p>	<p>Booked a UHaul truck Ourselves</p> <p>Nesreen Hajjar</p>	<p>They were really late</p> <p>Nesreen Hajjar</p>	<p>We still had to wait atleast one an hour for the UHaul</p> <p>Nesreen Hajjar</p>
<p>dismantle the large items</p> <p>Nesreen Hajjar</p>	<p>Stress level started at 5, the closer it got probably close to 10</p> <p>Nesreen Hajjar</p>	<p>the elevator wasn't prepared, just weren't aware</p> <p>Nesreen Hajjar</p>	<p>We ate out</p> <p>Nesreen Hajjar</p>	<p>snafu with picking up our keys</p> <p>Nesreen Hajjar</p>	<p>Coordinating the Wifi Connection to be ready (we work from home)</p> <p>Nesreen Hajjar</p>	<p>fixing & painting</p> <p>Nesreen Hajjar</p>	<p>we arranged with bell to be here on the same day, which was done about I think 20 days in advance.</p> <p>Nesreen Hajjar</p>
<p>It did cost us a lot that went over budget</p> <p>Nesreen Hajjar</p>	<p>TIME consuming to plan everything</p> <p>Nesreen Hajjar</p>	<p>Took days off</p> <p>Nesreen Hajjar</p>	<p>There's always anxiety. When will this be done? You're tired?</p> <p>Nesreen Hajjar</p>	<p>Stressful timeline</p> <p>Nesreen Hajjar</p>	<p>I guess excitement and also stress and definitely some exhaustion in the final few days.</p> <p>Nesreen Hajjar</p>	<p>It took them much longer than expected.</p> <p>Nesreen Hajjar</p>	<p>setting the time for returning the rental truck</p> <p>Nesreen Hajjar</p>
<p>book an elevator at our building</p> <p>Nesreen Hajjar</p>	<p>didn't sleep for two three days, packing</p> <p>Nesreen Hajjar</p>	<p>Long days packing</p> <p>Nesreen Hajjar</p>					

Motivations

Excited because we're moving into our own home

Didn't want to lose the time window for the elevator & parking

Be more proactive planning would have been much better like especially with like food

comparison between the top three moving companies in the area.

We hired proper professional moving company the damages were nil actually

Booked everything really early just to make sure

puts things generally where they would go in terms of the labels

Reliable movers

making sure furniture is the right measurement

Cardboard boxes from neighbours (used-Recycle)

But next time, I will definitely use moving company

used a dolly at our building

friends came and helped us with packing

I would clarify info so they can quote more accurately

furniture can go and we had already planned all that out

Better organisation & labeling

pack things in a way so that they wouldn't break

Decent reviews & affordable movers

- planning for the moving day

everything was boxed and marked,

My parents helped

I would consider maybe not sleeping here the first day

we were be able to ask questions when when we needed (facebook)

The distribution of the furniture and the packing on the boxes was planned

But next time I move I definitely will use I think a moving service.

Prioritising

Advice from friends and family

The distribution of the furniture and the packing on the boxes was planned

- finding a trustworthy moving company

Remember to relax, but we were just very dedicated to get it done

Excited to move together

next time staying in a hotel would have been more nice for us

Facebook page gave us sense of what the neighborhood is like

YouTube for how to pack / shrink wrap

the ones that were more miscellaneous were also the stuff that we needed to unpack first

Behaviours

The image displays a 3x8 grid of 24 colored squares. Each square contains a line of text and the name 'Nesreen Hajjar' at the bottom. The colors of the squares are as follows:

- Row 1: Purple, Purple, Light Orange, Green, Green, Purple, Green, Blue.
- Row 2: Purple, Orange, Light Orange, Green, Purple, Blue, Light Orange, Purple.
- Row 3: Blue, Blue, Light Orange, Orange, Green, Blue, Light Orange.

The text in each square is as follows:

- Row 1:
 - the moving company is important
 - We just walked across the street to a nice restaurant
 - Glassdoor & Google(ing) everyday.
 - We did label things very general like books, shoes, my name
 - I just Googled it
 - spoke to a few friends for references
 - We just bought pizza
 - Labelling with just a sharpie
 - Next time I'll maybe hire movers so that they can coordinate everything
- Row 2:
 - Created a back schedule
 - Cautious Packing
 - we had like a little suitcase for our personal things
 - Our personal in a bag
 - I would consider myself pretty tech savy
 - before leaving, I took few minutes at the end to to remember and like be emotional.
 - We both work from home
 - Room by room, sector by sector - putting thingsthe boxes
 - Excell sheet - To-Do list
- Row 3:
 - unpack as quickly as possible.
 - I'm pretty good at little details.
 - We did give them a really good idea of all the furniture we had.
 - Googled he spoke to a few of the movers
 - I hugged wall then i said thank you & goodbye
 - we ate breakfast out
 - We started planning for the move Like two months in advance